

## **HOLLANDIA TVS 900 SERIES LIMITED WARRANTY**

### **WARRANTY:**

Webasto Product North America Inc. warrants the Webasto Hollandia TVS 900 sunroof series to be free from material defects. The warranty covers all product related parts and labor of the Hollandia TVS 900 series and is valid for a period of 3 years or 36,000 miles (whichever occurs first) when installed and serviced by a Webasto Authorized Hollandia TVS 900 Dealer or Webasto Product personnel. This warranty is transferrable.

The warranty applies only when the sunroof has been installed in accordance with Webasto installation instructions. Defects caused by incorrect handling, improper use, accident or broken glass are not covered by this warranty. Transportation costs are at the responsibility of the vehicle owner.

Product serial number and proof of original purchase with the date of installation are required to receive warranty service. All obligations of Webasto Product North America Inc. under this warranty shall be terminated if:

- Service is performed by someone other than a Webasto Authorized Hollandia TVS 900 Dealer or Webasto Product personnel.
- The product is modified or altered in a way not approved by Webasto Product North America Inc.
- The owner cannot produce evidence of original purchase and installation date.

THE WARRANTY DESCRIBED IN THIS POLICY SHALL BE IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LAWS OF LOCAL JURISDICTION MAY PROVIDE LESSER OR GREATER RIGHTS.

### **REIMBURSEMENT:**

Reimbursement of components replaced under this warranty will not exceed the original purchase price of the parts. Reimbursement will be made in the form of a credit issued to the Webasto Authorized Hollandia TVS 900 Dealer performing the work when a warranty claim is submitted and approved.

### **CLAIM PROCEDURE:**

Claims will only be honored with evidence of proof of purchase from a Webasto Authorized Hollandia TVS 900 Dealer. Examination of defective parts and pre-approval of repairs or expenses shall be carried out by a Webasto Authorized Hollandia TVS 900 Dealer or Webasto Product Personnel.

**WARRANTY ALLOWANCE POLICY SCHEDULE:**

The following states the maximum time allowance for the listed repairs. Any items which exceed the stated allowance require prior approval from Webasto Product North America Inc. All listed time allowances are in hours. Taxes, phone calls etc. are not covered under this warranty.

Covered Parts	Headliner	Time Allowance	Max Allowance Reimbursement
<b>TVS 900 In Car Service Headliner Installed</b>			
Glass Panel (Front)	N/A	.3 HRS	\$15.00
Glass Panel (Rear)	N/A	.3 HRS	\$15.00
Front Mechanism	N/A	.5 HRS	\$25.00
Front and Rear Mechanism Covers (Left)	N/A	.1 HRS	\$5.00
Front and Rear Mechanism Covers (Right)	N/A	.1 HRS	\$5.00
Drain Channel (Center)	N/A	.3 HRS	\$15.00
Drain Channel (Rear)	N/A	.3 HRS	\$15.00
Glass Seals (Front)	N/A	.3 HRS	\$15.00
Glass Seals (Rear)	N/A	.3 HRS	\$15.00
Edge profile (Trim ring / seal)	N/A	1.5 HRS	\$75.00
Sunshade	N/A	.8 HRS	\$40.00
Sunshade Guides	N/A	.3 HRS	\$15.00
Sunshade Vents	N/A	.3 HRS	\$15.00
Sunshade Handle	N/A	.1 HRS	\$5.00
Switch	N/A	.1 HRS	\$5.00
<b>TVS 900 Service Removal / Partial Removal Headliner</b>			
Front Rail	Remove Headliner	2.0 HRS	\$100.00
Motor Block	Gain Access	1.0 HRS	\$50.00
Rear End Cap(s)	Gain Access	1.0 HRS	\$50.00
SCU	Gain Access	1.0 HRS	\$50.00
Motor	Gain Access	1.0 HRS	\$50.00
Motor Bracket	Gain Access	1.5 HRS	\$75.00
Drain Tubes ( <b>EACH</b> )	Remove Headliner	.3 HRS	\$15.00

**CONTINUED**

<b>Covered Parts</b>	<b>Headliner</b>	<b>Time Allowance</b>	<b>Max Allowance Reimbursement</b>
Wire Harness	Remove Headliner	1.0 HRS	\$50.00
Ribbon Cable	Remove Headliner	.8 HRS	\$40.00
Glass Opening Trim Pieces	Release Headliner	1.0 HRS	\$50.00
Rain Sensor	Remove Headliner	.8 HRS	\$40.00
<b>TVS 900 Service Headliner Removal</b>			
Housing Assembly With Rear Mechanism	Remove Headliner	4.0 HRS	\$200.00

Warranty claim forms are to be filled out by the dealer and sent to WPNA at:

Webasto Product North America, Inc.  
Attention: Warranty Administrator  
15083 North Road  
Fenton, Michigan 48430

If replacement parts are needed for the warranty repair, they are to be purchased from WPNA. When the warranty claim is submitted and approved, a credit will be issued for the parts and labor. Parts found to be defective during warranty repair are to be kept by the dealer for 90 days. If WPNA requests to examine the parts, WPNA will issue an RMA (Return Materials Authorization) to the dealer to have the part(s) returned for inspection. The RMA form is to be included with the part(s) that are shipped back to WPNA.

For additional information and / or questions please call: (800) 860-7866.